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January 6, 2026

Kurt Leverson Named 2025 Thought Leader Award Winner

National General Lender Services executive recognized for bold thinking and future-focused innovation in mortgage servicing

[Scottsdale, Arizona] — National General Lender Services (NGLS) is pleased to share that Kurt Leverson, Chief Operations Leader, has been named a 2025 Thought Leader Award winner by the *PROGRESS in Lending Association*.

The annual Thought Leader Award honors mortgage industry professionals whose ideas and leadership are shaping the future of lending through innovation, creativity, and bold thinking. Winners are selected for their ability to challenge legacy models and drive meaningful, forward-looking progress across the industry.

Leverson is recognized for redefining operational leadership in an evolving mortgage ecosystem, one where customer confidence, transparency, and experience have become critical differentiators. His approach blends operational rigor with human-centered design, positioning NGLS as a leader in the industry.

Since stepping into the Chief Operations Leader role in 2023, Leverson has accelerated a culture of continuous improvement and innovation. Building on his deep experience, he is driving initiatives that anticipate borrower needs, integrate advanced technology, and create intuitive, frictionless experiences. These efforts are shaping a future in which automation, data, and human insight work together to deliver clarity and confidence at every step of the customer journey.

“Technology has accelerated operations, but true transformation requires rethinking the experience itself,” said Leverson. “While automation and digitization make processes faster, they don’t always make them better. The opportunity ahead is to design systems that anticipate intent, remove friction, and deliver clarity and confidence at every step of the customer journey.”

Leverson’s recognition reflects an ongoing commitment to operational excellence and a clear vision for the next generation of lending operations.

A complete list of the 2025 Thought Leader Award winners is available at <https://mymortgagemindset.com/the-2025-thought-leader-award-winners-are/>

About National General Lender Services

National General Lender Services elevates portfolio insurance monitoring strategies for mortgage servicers with tailored, compliant solutions focused on the customer experience. As your partner, we aim to achieve exceptional results with the highest level of guarantees. We deliver outstanding value by leveraging our deep expertise, advanced technology, and responsive service to ensure the highest levels of customer satisfaction and compliance for both you and your customers — empowered by Allstate.